

RIVER HEIGHTS CITY FACT SHEET

City Office:	520 South 500 East. Hours are 9:30 AM until 2:30 PM Monday – Thursday. 435-752-2646. Email: office@riverheights.gov , Website: www.riverheights.gov .
Population:	2025
Number of homes:	670
Utilities	River Heights provides water, sewer, and garbage. Bills arrive the first week of the month for services provided the prior month. Online payments can be set up at www.riverheights.gov. Checks can be mailed or dropped in the box at the curb in front of the City Building. Other utilities are set up through Rocky Mountain Power (electric) and Enbridge (gas).
TextMyGov:	Please sign up for monthly city notifications. To opt in text “RIVERHEIGHTS” to 91896. You’ll receive 0-3 texts per month about what’s going on in the city.
Garbage Service:	RHC contracts with Waste Management for garbage service. To make any changes to the cans you currently have call RHC at 752-2646, ext 1. Garbage day is on Wednesday.
Schools:	River Heights Elementary School, 780 East 600 South, 435-753-4948 Spring Creek Middle School, 350 W 100 N, Providence, 435-753-6200 Ridgeline High School, 180 N 300 W, Millville, 435-792-7780
Police Service:	RHC contracts with the Cache County Sherriff’s Department for police services.
Animal Control:	RHC contracts with the Cache County Sherriff’s Department for Animal Control Services. To access their services, call dispatch at 435-716-9400.
Fire & Ambulance:	RHC contracts with Logan City for both of these services.
City Square:	Heber Olson Park: 400 S 600 E, 2 playgrounds, tennis courts, baseball diamond, volleyball court, reservable pavilion, and a large open grassy area.
Pet Rules:	Dogs are required to be licensed by the city and on a leash when in public places. Dogs are NOT allowed in city parks.
City Council:	The Council meets the first and third Tuesdays at 6:30 p.m. in the City Building. The public is welcome to attend.
Planning Commission:	The Commission meets the second and fourth Tuesdays at 6:30 p.m. in the City Building. The public is welcome to attend.
Park Pavilion:	Schedule through the City Office.
Mayor Blake Wright	435-752-2646 ext. 3
City Recorder Sheila Lind	ext. 1
Public Works Clayton Nelson	ext. 2
Treasurer Michelle Jensen	ext. 4

IMPORTANT INSURANCE INFORMATION

Regarding Potential Water and Sewer Damage

The purpose of this notification is to inform River Heights City residents/homeowners about water and sewer line backup situations. It outlines what to do in the event this happens and explains liability/ responsibility.

1. Homeowners are responsible for the maintenance, repair, and replacement of water lines from the meter setter to the house and sewer lines from the main line to the house (**not** just from the sidewalk to your home).
2. The City maintains insurance coverage for certain types of damages caused by a direct act or negligence on the part of the City. Most backups, water breaks, flooding, and other damage caused by city provided services are considered "no fault" occurrences (unless of course, the City is found to be negligent in some way). Each homeowner will be responsible to pay for any damage caused by these "no fault" situations.
3. To protect homeowners, most insurance policies offer coverage for these "no fault" losses. We recommend each homeowner check their existing coverage and highly recommend making necessary adjustments to policies to keep this extra coverage in force.
4. Guidelines for maintaining clean and functional sewer lines:
 - a. **Do not** dump fats, oils (including cooking oil) or grease into your drains. They cool and solidify, causing problems which can lead to backups. These need to go in the garbage.
 - b. Paper towels, disposable diapers (both paper and cloth) and feminine products also cause problems. They do not deteriorate like toilet paper does.
 - c. Please use common sense and avoid dumping these and other problem-causing substances into the system.
5. If you experience a problem associated with a city service, call the City Office at 752-2646 or 213-6948 for afterhours emergencies. The City will investigate the main lines, repair as needed, and inform you of our findings. Please keep in mind, a plumber may or may not be able to assist in water and sewer related issues; homeowners will be responsible for costs incurred. Any trouble shooting or repairs to laterals are the homeowner's responsibility and will not be conducted by City employees or equipment.

We recognize the value of your homes and the disruption and emotional damage that follows these unfortunate events. If there is anything we can do to answer questions or be of assistance, please feel free to contact us.